



523 E. Bigelow Avenue Findlay, Ohio 45840

419-422-8554

### Seam Expectations

Carpet is beautiful, comfortable and adds warmth to any living area. There is just something to be said about the comfortable feeling when you sit on your floor to watch TV, or even play a board game with the family. However, there are some inherent characteristics of carpet seams that must be understood before making your carpet purchase.

1. There is no such thing as an invisible seam. Carpet usually comes in 12-foot widths. That 12-foot width could mean 11 foot 10 inches, 11 foot 9 inches or anything in between and up to 12 feet. The installer also must trim the edges off as well. So careful consideration must be given to where seams may be.
2. The House of Color does offer 15-foot width carpet, but it is a smaller selection to choose from. This would eliminate all seams in anything 15 foot and under.
3. During your measure is when discussions take place about your seams and where they could be. They sometimes can be placed along a wall that has very little traffic. This is the time to voice your concerns and offer input on seam placement.
4. The House of Color will put the seams in the most advantageous spot possible. Once carpet is ordered, any requested changes to seam placement will include significant additional charges.
5. As a rule of thumb you can eliminate some seams by ordering more quantity of carpet. It will cost more, but you will have fewer seams. The opposite is also true. The lower amount of carpet ordered the more seams you will usually have. In the end this is your decision to make.
6. All carpet can show sweeper marks and footprints. We can direct you to carpets that are less likely to show these marks. However, we cannot guarantee that these marks will not be present,
7. As a rule of thumb looser fiber carpet or thicker carpet it is easier to hide the seams. Lower pile carpets show seams a little easier, with patterned carpet showing seams the easiest. The House of Color during every carpet installation will ensure the

seams are properly installed. However, we cannot guarantee that the seam will not be noticeable.

8. Believe it or not, most carpet seams prefer to be walked on! During this early time frame foot traffic can make a carpet seam less noticeable. The carpet is in the process of relaxing and you are helping that process out by having normal foot traffic. Toward the end of the carpets life span seams will become more visible.
  9. If you should ever have a concern, question or just want to chat about your carpet, just call and talk with your salesperson. The House of Color takes your satisfaction seriously and will always strive to achieve it.
- We look forward to becoming your flooring expert and assisting you with your project!
  - By signing this form, I acknowledge and understand the above information.

\_\_\_\_\_  
Customer signature

\_\_\_\_\_  
date

\_\_\_\_\_  
Salesperson

\_\_\_\_\_  
date